



## Health Advocate Solutions' engage2Health Receives NCQA Certification for HEDIS Certified Measures

April 17, 2019

### Repeat recognition validates commitment to quality as foundation of e2H Health Insights Dashboard

PLYMOUTH MEETING, Pa., April 17, 2019 (GLOBE NEWSWIRE) -- West's [Health Advocate Solutions](#), a leading suite of health advocacy, navigation and integrated benefits programs, announced today that its *engage2Health* (e2H) *Health Insights* Dashboard has received the National Committee for Quality Assurance (NCQA) Measure Certification<sup>SM</sup> for the Healthcare Effectiveness Data and Information Set (HEDIS<sup>®</sup>) measures. Health Advocate utilizes HEDIS measures within the Dashboard to create a unique, personalized experience for its members and clients.

"Earning NCQA Measure Certification is a rigorous process, and only organizations that understand quality of care measurement and the intricacies of leveraging big data are recognized," said Abbie Leibowitz, M.D., F.A.A.P., Chief Medical Officer, Founder and President Emeritus of West's Health Advocate Solutions. "We are delighted to once again be included in this select group. Measuring and improving quality of care is the foundation of many of our industry-leading clinical programs, combining data-driven analytics with an innovative approach to ensure our members get the right care when they need it most."

The administrative measure logic algorithm within the *e2H Health Insights* Dashboard earned NCQA Measure Certification for the following: Breast Cancer Screening, Cervical Cancer Screening, Colorectal Cancer Screening, and Persistence of Beta-Blocker Treatment After a Heart Attack.

This in-depth, customizable analytics and reporting platform offers clients:

- Insights into key performance indicators, risk assessment and predictive modeling
- The ability to more effectively target population health needs and identify and implement interventions
- Actionable information to improve the health of their workforce and reduce medical costs

As a key component of Health Advocate's industry-leading work in population health management, the Dashboard's algorithms are at the heart of the Company's wellness and chronic care programs, identifying candidates for program participation and tracking outcomes.

Since its introduction in 1993, HEDIS has evolved to become the gold standard in managed care performance measurement. HEDIS measures are now used by approximately 90 percent of all managed care organizations to evaluate performance in areas ranging from preventive care and consumer experience to heart disease and cancer. NCQA's HEDIS Measure Certification is precise, automated testing that verifies compliance with HEDIS Specifications and satisfies the source code review portion of the HEDIS Compliance Audit<sup>TM</sup>.

### About West's Health Advocate Solutions

West's Health Advocate Solutions make healthcare easier for over 12,000 organizations and their employees and members nationwide.

Our solutions leverage a unique combination of personalized, compassionate support from healthcare experts using powerful predictive data analytics and a proprietary technology platform including mobile solutions to provide clinical support and engage members in their health and well-being.

Our members enjoy a best-in-class, personalized concierge service that addresses nearly every clinical, administrative, wellness or behavioral health need. Our clients benefit from high levels of engagement, improved employee productivity and health, and reduced medical costs, while simultaneously simplifying and upgrading their health benefits offerings.

For more information, visit us at [www.HealthAdvocate.com](http://www.HealthAdvocate.com)

### About NCQA

NCQA is a private, non-profit organization dedicated to improving healthcare quality. NCQA accredits and certifies a wide range of healthcare organizations. It also recognizes clinicians and practices in key areas of performance. NCQA's Healthcare Effectiveness Data and Information Set (HEDIS<sup>®</sup>) is the most widely used performance measurement tool in healthcare. NCQA's website ([www.ncqa.org](http://www.ncqa.org)) contains information to help consumers, employers and others make more informed healthcare choices.

*HEDIS<sup>®</sup>* is a registered trademark of the National Committee for Quality Assurance (NCQA).

*NCQA Measure Certification<sup>SM</sup>* is a service mark of the National Committee for Quality Assurance (NCQA).

*HEDIS Certified Measures<sup>SM</sup>* is a service mark of the National Committee for Quality Assurance (NCQA).

*NCQA HEDIS Compliance Audit<sup>TM</sup>* is a trademark of the National Committee for Quality Assurance (NCQA).

CONTACT INFORMATION: Courtney Prizer, Public Relations Specialist Office: 610.940.6723 | Email: [cprizer@HealthAdvocate.com](mailto:cprizer@HealthAdvocate.com)